

Adobe Products FAQs

Earlier this month we told you about changes to how we buy and use Adobe software. Under our new Enterprise Licence Agreement (ELA) with Adobe, you will pay a yearly subscription fee to use Adobe desktop software instead of purchasing the software outright.

We understand you may have questions about this change and what action is required from you. Please review the FAQ and list of the Adobe programs for additional information.

Thank you for your attention and please contact us at ICTSContractManagement@novascotia.ca for more information.

How do I buy Adobe software?

- Fill out a software purchase request form <https://ictservicesm.novascotia.ca/assystnet/application/assystNET.jsp#id=372;type=10;name=Request%20new%20software>
Once approved, the software will be installed on your computer through the Software Center. Your Cost Center will be billed on an annual basis for the subscription fee for the product. The cost center owner can verify these charges by reviewing their SAP 105 report. Upgrades will automatically be downloaded to your devices through the Software Center.

Do I need to re-register my existing software? Do I need to reorder Adobe?

- If you ordered an Adobe product after November 2015 then you are covered under the agreement and do not need to worry about re-registering or re-ordering your product. If you are unsure of the status of your software please contact the ICT Services Contract Management group at ICTSContractManagement@novascotia.ca.

I purchased Adobe software years ago, can I continue to use this?

- Yes, you can continue to use your current version of software, there will be no disruption in service. However, if your government device needs to be replaced or re-imaged you will be required to purchase a current version of the software by submitting a ticket through the Software purchase request form. <https://ictservicesm.novascotia.ca/assystnet/application/assystNET.jsp#id=372;type=10;name=Request%20new%20software>
- We also suggest upgrading to the current version of the software so that you receive upgrades and increased admin support moving forward.

How will I be charged?

- If you bought Adobe software before March 2017, you should expect a charge before March 31, 2017. If you purchase the software after March 2017 you should expect to see a charge within 2 months of the installation. Annual charges will then appear around the anniversary of the first charge.

Does this mean my Adobe will expire now that we have gone to an ELA?

- If you have an older version of an Adobe product, the expiration of that product is dependent on when and how it was purchased. If the product is expired it may still be usable but may no longer be supported by Adobe. To ensure you continue to receive regular upgrades and have admin support on the product, you should upgrade to the latest version.

Will I need a separate annual license for the laptop and the desktop?

- No. One purchase for the product will cover all your devices.

I have Adobe Acrobat Pro or Standard. Where would this fall in the list below?

- Any version of Adobe Acrobat Pro or Adobe Acrobat Standard has been combined to be Adobe Acrobat Pro DC under this ELA. If you have Standard you should upgrade to Adobe Acrobat Pro DC.

Does this mean I will automatically be upgraded to the newest version?

- Only if you ordered an Adobe product covered under the ELA after March 2016, will you receive automatic updates.

Does this mean I have the option of purchasing these programs for our home usage?

- No, at this time Adobe products are not offered as a home use option for employees.

Covered under the Enterprise License Agreement (2015 to present)		Prices are in CDN dollars and are approximate
Package	Description and Included Products	Annual Price Per User
Acrobat Acrobat Pro DC	Create, edit, sign and share PDFs	\$60.00
Audition CC	Professional audio workstation	\$190.00
Dreamweaver CC	Complete toolset for web designers	\$190.00
Flash Pro CC	Now - Adobe Animate is a multimedia authoring and computer animation program	\$190.00
Illustrator CC	Create logos, icons, sketches, typography, and complex illustrations	\$190.00
InDesign CC	Create, preflight, and publish	\$190.00
Photoshop CC	Create and enhance your photographs	\$190.00
Premiere Pro CC	Video production toolset, edit virtually any type of media for film, TV and web.	\$190.00
Creative Cloud ENT Custom Design	Media Encoder, Acrobat Pro, InDesign, Illustrator, Bridge, Extension Manager, Photoshop	\$360.00
Creative Cloud ENT Custom Web	Acrobat Pro, Dreamweaver, Flash Builder, Animate & Mobile Device packaging, InDesign, Illustrator, Bridge, Extension Manager, Photoshop	\$540.00

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Package	Description and Included Products	Annual Price Per User
Creative Cloud ENT Custom Video	Adobe Photoshop, Illustrator, Premiere Pro, Speedgrade, Prelude, Media Encoder, Animate, After Effects, Audition,	\$540.00
Creative Cloud ENT Complete 2G	All Creative Cloud applications	\$720.00
Lightroom CC	Organize, edit, and share photos	\$120.00
FrameMaker CC	Authoring and publishing multilingual technical content	\$420.00
RoboHelp CC	Create and deliver personalized content	\$420.00
Captivate CC	Create any kind of eLearning end-to-end. For any device	\$390.00
Presenter Licensed CC	eLearning tool - screencasting and video editing	\$190.00
Contribute All CC	Web publishing and website management tool	\$70.00
eLearning Suite All	Captivate 6, Flash Builder 4.7(64 bit), Dreamweaver CC, Photoshop CC, Acrobat DC, Audition CC, Bridge CC 2015(64Bit), Presenter 11.0,	\$720.00

If you require assistance understanding this list or how your product aligns with this list, please contact ICT Services Contract Management group ICTSContractManagement@novascotia.ca.